

## **1. Scope of These Terms**

1.1 These terms and conditions ("Terms") govern the relationship between 99 Print ("we," "us," or "our") and the customer ("you," "your") for any products or services ("Products") ordered through our website, [www.999Print.co.uk](http://www.999Print.co.uk) or directly to our team by Email.

1.2 By placing an order through our Website, by Email or in person, you agree to these Terms, which supersede any other terms you may propose, unless expressly agreed by us in writing.

1.3 Any discrepancies between these Terms and other documents provided by 999 Print shall default to these Terms unless otherwise stated.

1.4 It is your responsibility to review these Terms before placing an order. We recommend saving or printing a copy for future reference. For this, we have included a downloadable and printable version as a PDF document "999 Print Terms & Conditions" on this site.

1.5 999 Print reserves the right to amend these Terms periodically. Ensure you check the current Terms before placing an order.

## **2. About Beariver Graphics**

2.1 999 Print operates the Website [www.999Printco.uk](http://www.999Printco.uk) and also processes orders by Email. We are a UK-based printing and signage company, with our main office located at [Address to be confirmed in England].

2.2 You can contact us via our Website's contact form or email at [contact@999Print.co.uk](mailto:contact@999Print.co.uk).

## **3. Formation of Contracts**

3.1 Orders must be placed electronically through our Website or by Email. We do not accept orders by phone or in person without a written request stating the acceptance of our prices and production deadlines.

3.2 After placing your order, you will receive a confirmation email summarizing your order. This email serves as a confirmation that an agreement is formed.

3.3 Artwork and other order details must comply with our printing requirements as outlined on our website "Artwork Guidelines". It is your responsibility to supply print files as per our artwork guidelines to guarantee that your product is produced in high quality.

#### **4. Customer Responsibilities**

4.1 Customers ordering as businesses confirm they have the authority to bind their business to these Terms.

4.2 You are responsible for ensuring the artwork and other materials submitted are free from errors and meet our specifications. It is your responsibility to supply print files as per our artwork guidelines to guarantee that your product is produced in high quality.

4.3 999 Print reserves the right to reject or cancel orders containing offensive, discriminatory, or unlawful content.

#### **5. Artwork and Proofs**

5.1 All orders are processed based on the artwork and data submitted by you. Ensure your submissions comply with the artwork guidelines provided on our Website.

5.2 Standard checks on submitted artwork are conducted to ensure basic compatibility, but we do not guarantee error-free review.

5.3 Premium proofing and editing services are available for an additional fee. Minor variations in color or layout after processing are not grounds for rejection unless explicitly agreed upon in advance.

5.4 999 Print reserves the right to adjust artwork for scaling or alignment if needed for production purposes.

#### **6. Cancellations and Refunds**

6.1 Orders for customized Products cannot be canceled or refunded once production has started.

6.2 If you cancel an order before production begins, a full refund will be issued, excluding any fees for services already rendered, such as graphic design, proofing or artwork adjustments.

6.3 If we determine your artwork or order content is unsuitable for production, we may cancel the order and issue a refund, subject to deductions for costs incurred.

#### **7. Pricing and Payment**

7.1 Prices for standard products are displayed on our Website and include applicable taxes unless stated otherwise. Prices for bespoke orders are provided by email and will indicate which are subject to applicable taxes.

7.2 We reserve the right to adjust pricing due to errors or changes in costs. You will be informed of any changes by email before production.

7.3 Payment must be made at the time of order placement unless otherwise agreed in writing. Payments can be made in our website for standard products or by a Payment Link sent via email for bespoke orders.

## **8. Delivery**

8.1 Delivery times are estimates and not guaranteed. We are not liable for delays caused by factors outside our control.

8.2 Risk and ownership of the Products transfer to you upon delivery to your designated address.

8.3 For any undeliverable orders due to incorrect details provided by you, additional delivery fees may apply.

## **9. Liability**

9.1 999 Print liability for faulty or defective Products is limited to the price of the affected order.

9.2 We are not liable for indirect or consequential losses, including lost profits or business opportunities.

9.3 We are not responsible for errors or defects arising from artwork or data submitted by you that do not meet our format requirements.

9.4 We are not responsible to check the spelling of text, contact details and intellectual property of branding, logos and images submitted by you.

## **10. General Provisions**

10.1 These Terms are governed by the laws of England and Wales. Disputes shall be resolved in the courts of England and Wales.

10.2 Any waiver or modification of these Terms must be in writing and agreed by both parties.

10.3 If any provision of these Terms is deemed invalid or unenforceable, the remaining provisions remain effective.

**Contact Us For any queries regarding these Terms or your orders, please reach out to us at [contact@999Print.co.uk](mailto:contact@999Print.co.uk) or visit our Website at [www.999Print.co.uk](http://www.999Print.co.uk).**